

Dear Customer,

We are delighted to inform you about an exciting new chapter in the Hobby Homes journey. As of 17<sup>th</sup> January 2025, Hobby Homes officially became part of the MIDFIX family. This partnership represents a significant step forward for both companies and an opportunity to deliver even greater value to you, as our valued customer.

### What Does This Mean for You?

#### 1. Continuity of Service:

You can continue to rely on the high-quality products and exceptional service that Hobby Homes has always delivered. The familiar faces you know, and trust will remain your key points of contact. Sales and email contact details will remain unchanged.

#### 2. Enhanced Capabilities:

As part of the MIDFIX group, Hobby Homes will gain access to industry-leading innovations, such as the MX Tested Channel System and modular support solutions. This will enable improved prefab lead times, nationwide delivery of larger or heavier products, and a wider spectrum of mechanical solutions, including phenolics and Sikla Framo secondary steelwork supports.

#### 3. Strategic Support:

MIDFIX will extend its expertise in design, engineering, and technical support to strengthen our ability to assist you with more complex challenges, ensuring you receive the best possible solutions.

#### 4. Payment Updates:

Please note that all invoices dated 20<sup>th</sup> January 2025 onwards should be paid into the following new bank account:

**MIDFIX (LONDON) LTD**

Lloyds Bank  
Account No: 73293468  
Sort Code: 30-96-18

Invoices dated prior to this should be settled into the usual Hobby Homes bank account.

### Our Commitment to You

This acquisition is built on shared values of quality, innovation, and customer service. While we are excited about the opportunities this partnership brings, we are equally committed to ensuring a smooth transition with minimal disruption.

### Looking Ahead

Over the next 12 months, Hobby Homes will operate independently within the group of MIDFIX companies, focusing on maintaining the high standards you expect. Simultaneously we will be aligning processes and systems as we integrate, and you will start to see the benefits of this partnership, including expanded offerings and improved efficiencies.

We deeply value your trust and support, and we look forward to continuing to serve you with the same dedication and care. If you have any questions or would like to discuss how this partnership might benefit your business, please don't hesitate to reach out to your usual Hobby Homes contact or give me a call on 0115 9221585.

Thank you for being an integral part of the Hobby Homes story. We are excited to embark on this journey together.

Yours sincerely,

Adrian Fowler | Director

MIDFIX (London) Ltd t/a Hobby Homes